

Surname / First name

Address

Email

Phone

Flight number / Flight reservation number/ Booking code

Ryanair

Airside Business Park

Swords

Co. Dublin

Ireland

Subject : Claim for reimbursement and compensation according to Regulation (EC) No. 261/2004 (cancellation and delayed flight)

Dear Madam, Sir,

I (*name, first name*) hereby claim compensation due to the :

- flight delay
- flight cancellation

(*flight number, departure airport/arrival airport, date, initial departure time*).

The flight was delayed / cancelled due to an employees' strike in your company. The strike from your employees does not represent a case of exceptional circumstances.

I request the payment of the compensation of €.... (cf. Flight calculator) according to Article 7 (EC) 261/2004 and the aforementioned jurisprudence.

Furthermore :

- As I had to give up my travel I ask the reimbursement of my initial ticket price.
- Without any re-routing proposal from your side I had to buy a another ticket by myself. I am asking the reimbursement of the price difference between the new ticket and the initial ticket price.
- The flight delay / cancellation caused me additional costs for meals and refreshments/ accommodation overnight while waiting for an alternative flight/ public transport / taxi etc.. With regards to Art. 9 (EC) 261/2004 and your duty to provide assistance you had to bear these costs.

I am asking you to refund the total amount of €... :

Account holder : *Surname name / first name*

IBAN : ...

BIC : ...

If I do not receive a response from you within (*deadline in 6 weeks*), I will seek immediate legal assistance within the ECC-Network and afterwards through legal proceedings with the European small claims procedure.

With best regards,

Name + signature

Attached documents:

- Copy of the initial flight tickets
- Copy of the new tickets (in case of purchase of new tickets)
- Copy of the bills for accommodation / transport / restaurant

Online form: <https://eu261expenseclaim.ryanair.com/?lg=EN>